
Sent: Tuesday, 4 November 2008 12:46 PM

Subject: Review of CityRail fares from 2009 and regulatory framework

The fare rises proposed are not justified for services that are being provided by CityRail. I travel on the Richmond line which means that it takes over an hour to travel to and from the City as there are no fast trains on the Richmond line. The trains only come once every half hour which means that they are crowded because my area is already heavily populated and the population continues to grow. The trains are dirty and are not properly air-conditioned, most of the trains do not have windows that can be opened when the air-conditioning fails.