

**Sent:** Thursday, 16 October 2008 10:53 PM

**Subject:** Draft Report - Review of CityRail fares 2009-2012/-Complaint

I'd like to express my disgust and protest to the proposed fare increase.

How could this proposal even be considered at this time of economic uncertainty.

I live in the Eastern Suburbs and the trains I ride on every day are always dirty and the interiors and seats almost covered in graffiti. These trains carry overseas tourists to Bondi Junction where they catch buses to Sydney's international attraction, Bondi Beach. What do you think these tourist think of Sydney's public transport system or Sydney itself? I've rode the trains on the Sao Paulo Metro in Brazil and Madrid Metro in Spain and they are far more cleaner and more reliable than our trains here.

What improvements have we seen since the last fare increases in the past 12 months? NOTHING!!! Cityrail have not improved any services and year by year have been increasing fare's with no real justification.

Not everyone travelling to the city receive a total household income of \$60k+. Why base the increase on total household income? A member of the household who earns \$45K does not ask another member of the household who earns \$35K to subsidise his or her weekly ticket!! You pay your own ticket from your own income!!! That's what happens in real life!!

Enough with the fare increases. This is just a complaint about trains services, I haven't dwelt on the buses yet. But that's for another letter of complaint. Just improve services first (trains, buses, ferries) before contemplating any fare increases. At the moment, I see no evidence of that.