

Sent: Friday, 31 October 2008 11:06 PM

Subject: Cityrail Fares

Dear Sir

Regarding the proposed increases in fares , I wish to express my strong objection, on the grounds that we will be charged fares out of all proportion to the service we receive. I use the East Hills line on a daily basis, and other than a slight improvement in reliability, there is nothing to warrant the steep hike proposed. The trains are dirty, covered in graffiti inside and out, and afternoon trains frequently have no airconditioning, resulting in an extremely uncomfortable trip. Over the last year, I have noticed an almost daily increase in commuters. When travelling to the city in the morning, after Glenfield station it is almost impossible to obtain a seat, and more and more passengers have to stand for 45 minutes before facing a full day at work. With the shelving of the planned improvement to this line, travelling will soon reach intolerable standards. I object to having to pay more for a deteriorating service.