

4 November 2008

Subject: Review of CityRail fares from 2009 and regulatory framework

To whom it may concern,

I would like to protest the recommended fare increase as the current service does not justify such action. Currently trains are:

- frequently delayed
- dirty, damaged and generally unclean
- lacking air conditioning and even windows that open
- severely overcrowded

To justify such a increase the above factors would need to be significantly improved.