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**Sent:** Monday, 3 November 2008 11:14 PM

**Subject:** Review of CityRail fares from 2009 and regulatory framework

Hello IPART,

This is my first submission but it does not indicate I had not wanted to protest against the increased fares towards that of cityrail for many years. The only reason it seems that there are low submissions is that, the people whom we will call "the public" from now on, whom these decisions really affect probably does not have the ability, the access to, or the knowledge to find out how to send in a submission.

The NSW Government has asked IPART to review and recommend a new economic regulatory framework that will create better incentives for CityRail to provide passenger rail services with efficient cost levels. What are these incentives? Surely based on the track record these incentives clearly are not enough for a government that is either too greedy or uses these supposedly reviews as a cover to say they've tried but fails – as they do with all their promises. We the public want to know that we are protected from the disease of corruption that could be present in amongst those who have the power to keep the poor oppressed and feed the richer whom are getting richer. IPART says that is who they stand for, like so many organizations whom say they are protecting the weak and the small then why time and time again are we disappointed in the results?

Do your reviews even matter to what seems like already predetermined decisions? We, the public do not care if the fares do rise, as long as our money is going towards providing a better service. As per history of the transportation in NSW – the trend seems to be taking money from those who rely on public transport; those whom cannot afford otherwise, take their money and putting it towards inconvenience and delays? Do these reviews come with conditions of quality? Why is quantity of money increasing and the quality the same or worsens?

Why are we so lacking in skills and not prepared to learn from others? Not mentioning any "normal person" whom has entered another country but anyone whom has been to another state can tell the difference in the transport system. We, who call ourselves a modern city, and may even boast in being one of the fast paced, technologically advanced city of Australia and even the world? We the public, laugh at this oxymoron that we are associated with, given to us by the NSW government, the transport minister and all whom has an influence in this area. Take for example Melbourne, \$2.90 for a full day's travel unlimited on Sundays. \$2.90 gets you a fine for fare evasion in NSW.

IPART, we do not require pages and pages of empty words, we require support and protection – ask any "normal person" and you will know how to review CityRail's current fares and determine new fares to apply from the start of 2009. If the government wants us to pay – they have to deliver quality for our money.

I thank you for taking the time to go through this email, the decision for you now is not to listen to me, but to listen to the public.