

Sent: Tuesday, 4 November 2008 10:17 AM
Subject: Review of CityRail fares, 2009-2012

To Whom It May Concern:

I wish to make a formal complaint in regards to the Review of City Rail fares, 2009-2012 conducted by IPART in relation to the fares increase in the draft section 1.1 Overview of fare outcomes. The increase over the period of 2009 to 2012 is stated as "Under the draft determination, the prices of City Rail fares would increase by an average of 12 per cent in real terms (before the effects of inflation) over the four year period to 31 December 2012". This increase brings no added service or quality of the trip as wanted and only aims to keep the government's head above water for their failure to run a rail system that works in all aspects.

Regards