

To whom it may concern

I fail to understand how fares can be increased when performance of the service has not improved. Having lived in London, the Sydney train service is appalling overcrowding, delays, 6 carriages for an express train (a Penrith express train at 6:21pm which are packed to capacity if it weren't for the tunnels I am sure people would resort to riding on the roof).

Train fares are to be increased but no investment is going into improving and expanding the service for example in today's news that additional buses will now be added to the west services but not in trains or metro. Trains and metro's hold more passengers than buses. Buses are at the mercy of the traffic – M4, M2 which are already congested. How will this improve the situation when Sydney's population is said to increase by 40% by 2036?

Unfortunately I have to rely on public transport to get to work. If there was a better alternative I would gladly use it.