

3 November 2008

Subject: Rail Fare Increase

To Whom It May Concern:

I am aware of an increase in rail fares of up to 25% over the next four years. I believe that the service provided by City Rail needs to improve to warrant such an increase.

With the growing population on the East Hills line, there needs to be more trains during the peak hour times as the trains are constantly overcrowded.

Also on most services, there is a lack of airconditioning, generally leaving the trains very hot and uncomfortable.

At Glenfield station there is only one ticket booth, which does not have eftpos facilities, often leaving long queues to purchase tickets.

How about considering something like a Travel 10 pass, similar to the bus service, thereby reducing weekly tickets??