

# Cityrail review

## Re: Review of Cityrail regulatory framework

Dear Sir / Madam

In my opinion the current system of ticketing and fare structure in Sydney is complicated and outdated beyond redemption and should be replaced *in toto*. It might be useful to see a summary of a proven and successful modern public transport ticketing system as used in Berlin (Germany). The information is based on the official website of the Berlin Transport Company [www.bvg.de](http://www.bvg.de).

Berlin is a city comparable to Sydney. Its approx 4 million residents are served by an extensive integrated public transport system with Cityrail electric trains (S-Bahn), underground metro (U-Bahn), trams, buses and a few river ferries.

### **Ticketing system**

One ticketing system serves all means of transport and operators. Tickets are sold at all Cityrail and metro stations and at numerous local shops (mainly newsagents). On trams / buses tickets are also sold by the driver, but usually only tickets with same day validity.

Most tickets have to be validated by 'inserting into the slot' when commencing travel.

### **Travel distance**

Berlin is divided into 3 zones:

Zone A inner suburbs within the Cityrail ring line, ie within approx. 5 km radius from city centre,

Zone B outer suburbs,

Zone C far outer suburbs approx 15 km radius.

See attached map of the Cityrail / metro network, note the ABC zone designation on the right side of the map. The bus / tram network is integrated into the same zoning frame.

### **Types of tickets**

Tickets are available for Zone AB, BC and ABC combinations. In addition, tickets can also include travel to, and within, numerous regional districts and medium size towns with their own public transport systems. This extends up to about 100 km from Berlin and includes even towns in neighbouring Poland.

The main ticket types are:

- Short trip zones AB only (3 train stops or 6 bus/tram stops),
- 2 hrs validity ticket,
- Day ticket,

- Periodical tickets 7 days, 1 month, 1 year.

In addition there are about 15 special group and excursion tickets.

### Examples of fares (\$Aus equivalent)

	Zone AB	Zone BC	Zone ABC	Concession***	AB / ABC
Short trip	2.20	N/a	N/a	AB	1.60
2 hrs	3.50	4.20	4.70	2.30 / 3.30	
Day	10.20	10.50	10.80	7.30 / 8.00	
7 days*	43.70	45.00	53.80	ABC	43.30
Monthly*	120.00	121.70	147.50	ABC	110.80
Annual*	1115.00**	1166.70**	1425.00**		425.20 / 637.50

\* Tickets are transferable.

\*\*Automatic monthly account debiting or purchase of monthly validation coupons; discount for single payment.

\*\*\*Concession tickets for students and apprentices, not for seniors.

### Social concessions

These are available to recipients of unemployment benefits and certain low income social security benefits, but not to seniors in general.

### Family inclusion

Monthly / annual tickets include free travel for 1 additional adult and 3 children under 14 on Mon – Fri after 8 pm, all day on weekends & public holidays.

Most excursion tickets include several family members.

### Travel time

Generally there is no 'peak' and 'off peak'. There are some time restrictions for family inclusion, excursion and group tickets.

### Night services

An extensive night bus/tram network provides 24-hour service, usually in 30-minute intervals with quick connections at numerous interchanges. For some mid / outer suburbs a doorstep pick-up / set down service is available on phone bookings 30 minutes in advance, at no extra cost.

At weekends train / metro services operate 24 hours.

### On Time Guarantee

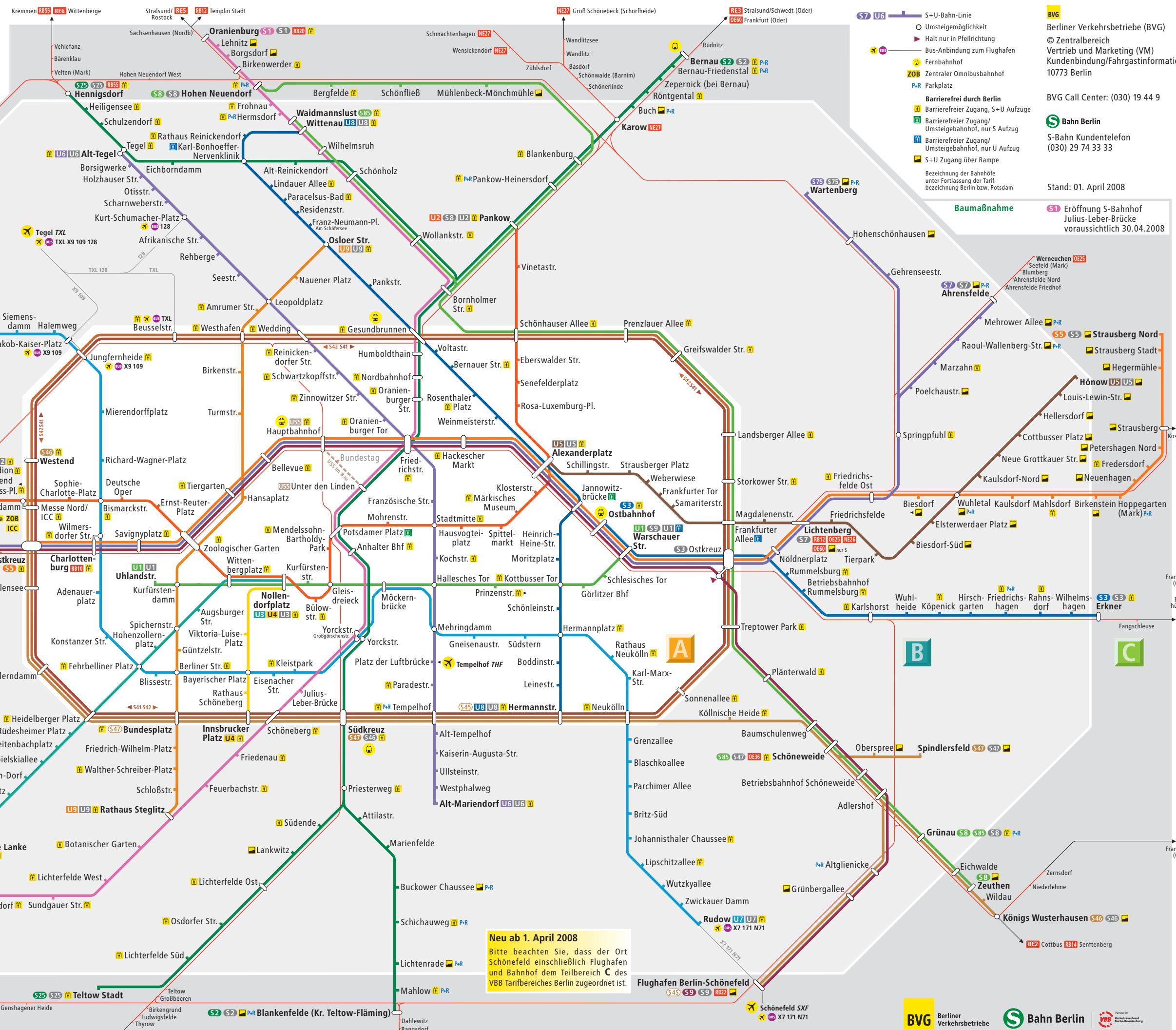
If the transport operator is responsible for passengers arriving at the destination more than 20 minutes later than scheduled, a free ticket is issued on application. At night a taxi fare to maximum \$42 will be reimbursed.

I trust the above is of assistance in your considerations.

Jurgen W Strauch

- S1 Wannsee → Oranienburg
- S2 Blankenfelde → Bernau
- S25 Teltow Stadt → Hennigsdorf
- S3 Erkner → Ostbahnhof
- S41 Ring im Uhrzeigersinn
- S42 Ring gegen Uhrzeigersinn
- S45 Flughafen Berlin-Schönefeld → Hermannstraße (nur Mo-Fr)
- S46 Königs Wusterhausen → Westend
- S47 Königs Wusterhausen → Südkreuz
- S47 Spindlersfeld → Südkreuz
- S47 Spindlersfeld → Bundesplatz (nur Mo-Fr)
- S47 Spindlersfeld → Schöneweide
- S47 Strausberg Nord → Westkreuz
- S5 Strausberg Nord → Potsdam Hbf
- S7 Ahrensfelde → Potsdam Hbf
- S7 Ahrensfelde → Lichtenberg
- S75 Wartenberg → Spandau
- S8 (Zeuthen ↔) Grünau → Hohen Neuendorf
- S8 Grünau → Pankow (↔ Hohen Neuendorf)
- S85 (Grünau ↔) Schöneweide → Waidmannslust
- S9 Flughafen Berlin-Schönefeld → Spandau
- S9 Flughafen Berlin-Schönefeld → Warschauer Straße

- U1 Warschauer Straße → Uhlandstraße
- U2 Pankow → Ruhleben
- U3 Nollendorfplatz → Krumme Lanke
- U4 Nollendorfplatz → Innsbrucker Platz
- U5 Hönow → Alexanderplatz
- U6 Alt-Tegel → Alt-Mariendorf
- U7 Rathaus Spandau → Rudow
- U8 Wittenau → Hermannstraße
- U9 Osloer Straße → Rathaus Steglitz
- U7 U-Bahn-Nachtverkehr nur Fr/Sa ca. 0.30-5.00 Uhr Sa/So und vor Feiertagen ca. 0.30-6.30 Uhr



- S+U-Bahn-Linie
- Umsteigemöglichkeit
- Halt nur in Pfeilrichtung
- Bus-Anbindung zum Flughafen
- Fernbahnhof
- ZOB Zentraler Omnibusbahnhof
- P+R Parkplatz
- Barrierefrei durch Berlin
- Barrierefreier Zugang, S+U Aufzüge
- Barrierefreier Zugang/Umsteigebahnhof, nur S Aufzug
- Barrierefreier Zugang/Umsteigebahnhof, nur U Aufzug
- S+U Zugang über Rampe
- Bezeichnung der Bahnhöfe unter Fortlassung der Tarifbezeichnung Berlin bzw. Potsdam

Stand: 01. April 2008

S1 Eröffnung S-Bahnhof Julius-Leber-Brücke voraussichtlich 30.04.2008

**Neu ab 1. April 2008**  
Bitte beachten Sie, dass der Ort Schönefeld einschließlich Flughafen und Bahnhof dem Teilbereich C des VBB Tarifbereiches Berlin zugeordnet ist.