Cityrail Fare Increases

Good afternoon,

I am writing to you to ask you to consider very carefully, any Cityrail fare increases which you may approve.

While I, along with most of the travelling public, believe that a fare increase is a foregone conclusion, I am still hoping that you will be fair in regard to the travelling public.

I catch a train at 6.30am from Asquith every weekday morning that rarely has heating in winter and no air con in summer. Upon approaching John Watkins about this, I received a letter advising that the particular train was not 'designated' to be heated. Later trains are, apparently, although it does get warmer, later......

I believe that the increases will not benefit the public but will benefit the pockets of the upper echelons of Cityrail.

There are only two trains per hour that service Mt Colah, Mt Kuringai and Cowan. I understand that Cowan probably does not have too great a need for more trains to stop but Mt Colah and Mt Kuringai could easily benefit from at least one more. The population has grown considerably in the last ten years or more.

I have lived at Mt Colah for over 40 years and I can only ever remember two trains per hour to Mt Colah, yet the population has increased because of the housing development.

Many people simply cannot afford yet another fare increase, as many have mortgages, petrol is increasing, along with water and electricity.

I believe Cityrail should keep their prices down to encourage more people onto trains and to get cars off the road. Unfortunately, they do not seem to be going about it the right way - if they are trying at all!

I believe Cityrail has to show what they are doing with the money so that they can justify yet another increase. At the moment, I can see nothing but cold trains in winter, hot trains in summer and a lot of inconvenience at Cityrail's inept handling of the rail network.

I am on these 'undesignated' trains for approx 40 minutes - I pity those who have to suffer for longer periods.

Thank you,

Robin Roberts