

To: IPART Mailbox  
Subject: Proposed bus fare increases [SEC=UNCLASSIFIED]

Dear sir/madam

Any increase in public transport fares should consider that many services are late, overcrowded and dirty. In these circumstances the justification for a fare increase is questionable.

Increasing fares could have a negative impact on passenger patronage levels, now and in the future. Once the new passengers are put off returning to services they may return to their private Cars and not return. This will generate more congestion which is a serious negative factor for economic efficiency, the environment and human health.

For their positive impact in generating return patronage and avoiding private congestion weekly tickets must be retained in the future.

People chose their tickets already for the kinds of transport they Need. Any changes in ticketing arrangements must not be driven by a desire to have a system for its own sake, and overlook the advantages of what exists now for those who know it and use the system.

No current users should be disadvantaged for the sake of introducing a new card system which has been reported to be difficult and expensive.

The transport system must remain passenger centered rather than technology driven.

Regards

ANDREW MULLER