

Sent: Thursday, 12 March 2009 2:55 PM

To: Ipart Website Feedback

Subject: Regarding Energy Australia

I am not sure if this is the correct feedback form to use

I am at a loss to understand how a company like Energy Australia can convince you to increase fees by 21%

This is an organisation which is a law unto itself

The Ombudsman can not even convince this entity to obey Australian law and produce tax invoices for clients.

This is an organisation which needs to pull up its socks and justify to the people the increase it is asking for