

10 April 2019

Veolia Water Solutions & Technologies  
(Australia) Pty Ltd

**Order under section 16 of *Water Industry Competition Act 2006* (WICA): Requirement to revise and audit for adequacy the *Water Quality Plan* for the Darling Walk scheme and pay a monetary penalty of \$5,000**

Under section 16(1)(a) and (b) of WICA, IPART ordered Veolia Water Solutions and Technologies (Australia) Pty Ltd (**VWST**) to take the action set out at points 1-3 below in respect of contravening the condition imposed on its network operator's licence no. 10\_008 under *Water Industry Competition (General) Regulation 2008* (WIC Regulation), Schedule 1, clause 7(4)(a):

1. Provide a revised *Water Quality Plan* to IPART **within 28 days of receiving this order**. The revised plan, including the flow diagram, must:
  - fully and accurately reflect the treatment plant operating arrangements that are currently in place, and
  - include measures to ensure that historical flow data for treated water discharged from the treatment plant, or similar alternative information, is retained as evidence to demonstrate that out-of-specification water has not been delivered into supply, in particular, flow monitoring downstream of the diversion of out-of-specification water back to the treatment train or records of the open or closed status of valves at the diversion point.
2. Provide a report to IPART, prepared by an approved auditor, as to the adequacy of the *Water Quality Plan*, **within 56 days of providing the plan to IPART**. The auditor is to be provided with a copy of the recent operational audit undertaken by Cobbity Consulting, *Veolia (Darling Walk) Non-Potable Water Scheme, 2018 Operational Audit*, Version 4.1, 12 March 2019 and this Order.
3. Pay to IPART, **within 28 days of receiving this order** under section 16 of WICA, a monetary penalty of \$5,000.