

Subject: Rejection to Price increase:
To whom it may concern,

I wish to express my anger and extreme disappointment to the Energy price increase due in July 2009. I have recently switched to the Power Smart metering system so that I can attempt to save on my energy costs by controlling when I use my energy. That in itself has required some sacrifices to what some would call a "normal lifestyle" I have also spent hundreds of dollars on energy saving globes and timers so that we can use less energy, making our overall contribution toward a cleaner environment. But it now seems we are going to be punished instead of rewarded, by a price increase of up to 22% for energy which comes with many interruptions (blackouts) without reason or apology. Totally unacceptable for a Sydney Metro area. Like any competitive business, Energy Australia can maintain profitability by cutting their own operating costs before increasing their prices to their customers. Does the Government have a system in place to ensure that Energy Australia is operating as cost efficient as possible? Will the Government oversee how the price increases are applied to tariffs. Will all Tariffs be affected by an increase? I dare say that Energy Australia's management should be reviewed if a 22% price increase is required to stop them from running at a loss. The Energy infrastructure and network will always have escalating costs that the Australian population will always be held to ransom for, no matter how little we try to use.