

**Sent:** Wednesday, 1 April 2009 12:07 PM

**To:** IPART Mailbox

**Subject:** re electricity increase

Sir, I am totally against an increase in our electricity charges as I have been a victim from January 2003. I built a new residence on a property that already had power connected to an older cottage and from the minute the power was connected to the new residence our electricity went up 3cents a unit from everyone else on this road. After contacting Taree Country Energy I was told any properties changing hands or new residence being built would all be charged the new rate. I was told I signed a contract , I haven't seen one as yet as we were already paying for power for the cottage from July 1995 and didn't sign any contract as we already had an account with Country Energy for another house. After contacting the Ombudsman we had a letter to say if we now signed a contract our electricity account wouldn't be increased for 2 years which we did. We received a letter to OUR VALUED CUSTOMER to let us know our contract would end on the 12 December 2008 as they couldn't afford to let us have another contract at the same price. What a lot of Hooey as I checked on properties sold in the area at the same time as we paid the extra and not one of them paid anymore than the people they bought the property off , my daughter for instant bought a property in the area. I am dead set against any increase as we gas stove, solar hot water and walk around in the dark to save power as our account is more than our old house and we had everything electric.