

Anna Wilson
27/03/2006

Review of fares for CityRail in NSW 2006

Dear Sir/Madam,

I am appalled at the very thought that a fare increase would even be contemplated at this point in time.

I am a daily RailCorp commuter and have been so for over 6 years now. The line I use is the Inner West line and I can confirm that the service has significantly deteriorated over recent years. Whilst RailCorp was a shambles before the new timetable was introduced, since its inception last September, not only has it reduced its services and delays continue to occur, but passengers are also having to endure increasingly health hazardous, over-crowded conditions, mostly without air-conditioning on a constant basis. Throughout the summer months there were many days where temperatures soared into the high 30's/low 40's and yet there was not one time that RailCorp issued bottles of water to its passengers - this was yet another "empty" promise made to the public.

We are fortunate enough to live in a first-class city and as such, are always encouraging tourists to visit us, however, I am embarrassed by the low standard of public transport available in such a city when compared with other "first class" cities around the world. I have travelled extensively around the world and know this first hand. Surely with so much emphasis and pressure placed on reducing green house emissions, the government should be encouraging less private vehicles on our already congested roads and investing in a more efficient public transport system going forward.

Until such time that RailCorp can demonstrate to the Australian public that improvements have actually been made, then rail fares should remain unchanged.

Yours faithfully,

Anna Wilson