

Anonymous R T
17/03/2006 05:01 PM

cityrail fees increasing

Dear Sir/Madam:

To be the regular customers of cityrail system service, we would like to take this opportunity to express that we disagree with the proposal of the cityrail fees increasing lodged on 03/03/06.

The fees have been increased regularly in the previous years. The quality of the service has not yet improved though the new time table has been issued on 04/9/05.

Some trains arrive early or late. Some train services are cancelled without notices. The staff charge full fees for the tickets but issue pension tickets. The ticket vendor machines do not give the changes.

The signs/names of the stations painted on the benches of the stations are covered by new paint. Some staff do not announce the name of each station before the trains' arrival and some of them can not pronounce the names of the stations clearly.

The ticket checking staff in grey do not behave politely.

All above mentioned are reasons that the government should not approve the proposal of cityrail fees increasing.

Thank you very much for your attention.

Your faithfully,

The regular cityrail customers

17/3/06