

**Anthony Fouracre**  
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Submission of No for fare increase for City Rail.

I'm a regular traveler of the City Rail network & have been catching trains from the Southern Highlands for well over 18 years for pleasure & business.

The commuters from the Southern Highlands for many years have put up with a substandard train service as long as I can remember with the old Diesel hauled carriages from The old Brisbane Limited to the silver Camel cars, the Deb Sets & now the Endeavors. Which have never been the correct type of Rail Motor for our line.

About 10 years ago City Rail had decide to punish the commuters of The Southern Highlands by pushing for this Shuttle service we had to have with the disapproval of its customers.

The Southern Highlands at that stage already had a shuttle services timetabled on some of its runs that got the thumbs down. At several Commuters Rail meetings at Picton & Mittagong the Commuters complained bitterly about the Shuttle Service & mentioned it was a complete failure, but City Rail insisted to continue to turn all of our services into a Shuttle service from the Southern Highlands to Campbelltown.

"I would like to know the damage to revenue for their decisions,"

Money was wasted in upgrading Campbelltown Station platform 4 but no waiting room was built, as promised for the commuters to wait in. Campbelltown station was under cover but during winter the long waiting period in the freezing cold is unbearable even worse with the odd freight train come screaming through Campbelltown station, Passengers could be waiting as long as 2 1/2 hours if you missed your connection going home not of your own fault.

Some prime examples of our failing Shuttle service.

Since CityRail has cut nearly all of its through to Sydney services & its one & only peak hour train. More & more passengers seem to be missing connections with other services to & from Campbelltown with lengthy delays. A few very good examples of this.

1. Our Endeavor Rail Motor from the Southern Highlands sits just south of Macarthur Station for about 10 to 15 minutes or sometimes longer waiting to enter the suburban network & for what ever reason we miss the connecting City via East Hills train. We don't know why, being late for work or appointments.
2. People waiting to go home after work in the Endeavor Rail Motor at Campbelltown Station for lengthy time awaiting on a late or cancelled connection from the city,
3. The staff at Campbelltown let the Endeavor Rail Motor go to the Southern Highlands leaving customers to catch the next one because the connecting electric service from the city was too late or cancelled.

This last timetable City Rail introduced last September 2005 now has a number of Endeavor Rail Motors sitting in sidings all day at Campbelltown. What a waste when these trains could be moving passengers & making revenue.

4. Passengers travelling from Central Suburban Platforms 22 & 23. Sometimes or should I say hardly ever hear an announcement for passengers to get on the Campbelltown via Airport & East Hills train for the connecting Moss Vale service. There is nothing on the Indicator board at platform 22 or 23 showing you where to go or where to change. You have to ask, or walk all the way up & down the stairs & escalators to the Interurban Indicator boards & you can't see it unless you leave through the barrier because they Not Interested in the Commuters of the Southern Highlands. City Rail is too tight to include a few more words on the Indicator board at platforms 22 & 23 to say change for Southern Highlands.

I read of other passengers having problems on the Central Coast. Think what would happen if all of your trains Terminated & started from Hornsby you would be hard done by.

My answer to fare increase is No! & Rail Corp should take a good look at the Senior Management & consider offering redundancy & chopping out all the dead wood. Let some new young blood & the public design the future of State Rail & you will have plenty of money. I could ramble on .

Regards.

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Mittagong.