

Disgusting Service.....

When is someone going to listen to the commuters and do something about the train service. I have been commuting from Macarthur to the city for 20 years, and this is just about the worst it can get. I have been catching the 7.30am to the city but it has shown that it is so unreliable, I now have to catch the 7.12am which is also showing unreliability, yesterday reaching Circular Quay at 8.30am, and last week it was 8.55am.... Last night 28th Feb was a disgusting trip home imaginable. The only announcement received was about a passenger who was sick on a Petersham train. The whole train system seem to shut down. Millions of people getting no where. I eventually squashed onto an airport line at 6.32pm from Central with another 10,000 people, no air conditioning, people were squashed against the windows, nearly fainting.(where was the free water??) They then decided to make this an all stops!!(which we figured out after half hour on the train!!) the guard did NO announcements at all. we couldn't even see out of the windows because of the crowds, consequently, we had no idea where we were! What, and they want to increase the fares.....I want to know who said the rail system was running smooth.? What would happen in a real emergency, if the systems comes to a near holt with one passenger sick, it makes us all wonder where we would be if something really serious happened, how would CityRail cope!! Imagine these people running the rail system somewhere in New York, or Paris..... I can't imagine anyone anywhere else in the world putting up with this. WHY are we taking 1 hour and 10 mins to get into the city???? after getting East Hills line up and running and promising us with faster trips to the city which we had, and now it has all been taken away from us!! It used to take an hour and 10mins on the old Regents Park line in the 80's!! this is what we have now.... With delays and cancelled trains we are taking up to 1 hour and 20mins.. that is nearly a 3 hour trip a day to work and back.... its not acceptable. WE THE COMMUTERS ARE FED UP!!!

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