

Dear Sir/Madam,

I have been getting the train to Sydney to work for the last 15 years and all I can say that the state of the trains , running on time and the increase in fares is getting worse.

We only have 4 carriages on our trains, even when school holidays, Easter show, school excursion we never have any extra carriages, people have to sit on the floors or stand all the way.

If you get the 4.16pm train from Martin Place of an afternoon if you don't get on the train by Town Hall you can not get seat.

We have requested extra carriages be put on for busy periods but it always falls on deaf ears.

The other week when they was a signal failure know one new what was going on in the end you had 3 train loads of people on 4 carriages.

The trains to the Wollongong area are disgusting, I get the second train out of a day of a morning and there is now way that these trains have been cleaned, there are drink bottles rolling all over the floors papers stuffed in the side of the seats, food all over the floor. Worse still the seats are filthy, and allot of the time there are no toilets on the trains, when you have elderly people, young children or someone is sick what are they supposed to do if there are no toilets, what another chap done one day pee outside the guards compartment. This soon made them stop so everyone else could go to the toilet and to have the trains mopped out.

When the trains come into Central of a day you are lucky to see 12 cleaner even walk through the train let a lone it being cleaned before it goes out again.

This afternoon I got on the all station connecting train at Thirroul which leave at approx. 4.58pm the train smelt like something was dead in the carriage.

As for trains running on time you have to be joking, when our trains is late of an afternoon instead of making it all stations to Wollongong, we have to wait approx 35 minutes for the next connecting train.

As for the increase in the fares I do not think we should have to pay any extra when we have such crap trains and service, the price of fares as gone for apporx \$1,250.00 for a yearly to \$2,054.00,

I would not mind paying the increase if we had decent trains, service was better and we had plenty of seating, trains ran on time.

Regards

Bev Emmett