

Catherine Scott

Dear Sirs,

I have travelled on the Sydney railway for the past 38 years, and I do not think a rail fare increase is justified, due to the lack of punctuality, and lack of cleanliness on the trains. The customer service staff could be friendlier too!

In the vestibules of the Blue Mountains railway is horrible graffiti which defaces the doors and the walls. Couldn't the unemployed people on Work for the Dole Programs be employed in cleaning this mess?

Also I am sure you are aware of the punctuality problem. Need I say more?

Thank you for your consideration. Please do not increase the fares.

Yours faithfully,

Catherine J Scott.