

Cecilia M
30/03/2006

Train Fare Increase Proposal

To whom it may concern

I refer to Cityrail's proposal to increase fares from July 2006. I think, instead of Cityrail applying for fare increases, they should be giving discounts to hundreds of thousands of commuters who suffer everyday by taking the trains. I travel everyday from Meadowbank to the city for work. Cityrail has been giving 3rd world class rail service since changing the timetable. The trains are almost always filled more to capacity to the point that you can smell people's breath. The trains are not airconditioned, and with no windows to open, I get headaches often. Is Cityrail going to reimburse me for a day's worth of sickie if I get these headaches from riding these trains?

Trains are also dirty.

Commuters can't understand where Cityrail got the logic of putting only 6 carriage trains during peak hours and putting 8 carriage ones during peak? If Cityrail wants to increase the fares, they should not only improve train reliability but also consider paying customers' health and comfort. If they want to generate more funds, why not lower the concession they give to students and the unemployed? Why do working middle class always have to fund for them.

Thanks for your time.

Sincerely yours,

Cecilia M