

Celene Paes
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Hi

As a commuter on City Rail I feel extremely frustrated almost every day, for the following reasons.

I live in Chatswood, and I work in Parramatta, and ever since the new timetable, two consecutive trains go to Hornsby, and then one to the West, stopping at Parramatta.

Since Parramatta is so far to get to, and if common sense prevailed, one would think that two consecutive trains would go to the West, instead of almost every train going to Hornsby, not forgetting that on the other side of the Platform the trains also go to Hornsby via Stratfield. One would get the impression that there is only place in Sydney and that is Hornsby. It is very frustrating.

Ever since the New Timetable, the trains seem to wait ever so long at platforms, and this seems quite unnecessary as NO ONE gets on, apart from the passengers waiting for the train, and consequently this adds a considerable number of minutes to the travel time.

Also since the New Timetable the trains travel ever so slowly, and most people on the train comment that it is a Senic Train, where photographs can be taken with no problem whatsoever, when in fact we are on our way to work. Frustrating to say the very least.

Also with the New Timetable, there are no fast trains any more, ie limited stops on the Lower North Shore going towards Chatswood, like there used to be. Please bring this back, as it saves a considerable amount of time.

Please take note of the above, and I hope to see the above improved considerably.

I thank you in anticipation.

Dissatisfied Commuter