

Dave Goldspink

Review of Cityrail Fares
27/3/06

Dear Ipart Board,

As a Cityrail commuter I am very angry about the State Government having the hide to put in for fare increases. I have been commuting from the Illawarra to Sydney for the past three years for work and in that time I have seen almost weekly the problems with Trains running late due to break downs, sign failures and any number of other problems you could think of. I have at times rung the complaints line as well as writing to my local member Dave Campbell, to Vince Graham from Cityrail and to Micheal Kosta the former Transport minister which has all been fruitless.

Since November 2005 there has been no toilets on the trains that I catch between the Illawarra and Sydney which is a disgrace in its self. South Coast people have also had to use trains with no or malfunctioning air conditioning and trains that weren't designed for long distant travel. From what I've seen this is not only a problem on the South Coast but state wide.

The level of service from Cityrail staff is no better from station staff to the Transit Police. I however don't blame them for the service they give given management's mentality and what I see as a lack of support. I do think though that Transit Police should be helping protect the public and property instead of revenue raising like at the present time.

With trains from the South Coast running late at times my employer has requested I move closer to work or I could be reassigned to another less senior position or stood down and with our new timetable for the South Coast coming in May and being so badly put together I am now forced to move to Sydney which will be happening over the next few weeks and will further put me out of pocket.

In closing I would like to remind IPART of the constant media stories about our poor Public transport system and ask that the board reject the Government's application and thank the board for allowing me to voice my anger at the Government's proposal.

Thank you for your time.

David Goldspink.