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15/03/2006 01:45 PM

Do Not Raise Ticket Prices!

To whom it may concern

The trains at the moment need to be consistent, near or on time, with air conditioning working and on most trains esp. during the peak times. We pay extra during peak times so why don't we get the comfortable trains during this time to show where our money is going?

I have been on trains where it is 35dg outside and the heaters were on inside the train, and in the same situation the air con In the train was so cold I had near purple fingers and shivering.

I know everyone is different but the trains must be set with an average air con temp, esp. on the new milliuem trains as there are no windows on them and I can honestly say I nearly passed out numerous times when I was on one during peak time coming home from the city in 35dg whether with the heater on.....

Cityrail is in so much trouble with the people at the moment because of their new time tables that made all these promises that never happened, well at least not on my line (East Hills via Macarthur)

Something needs to be done and shown to us the commuters that were getting out money's worth before hiking up the prices.

Trains during peak times need to be air con in summer etc.

I work in the city and travel a long way daily by train, we pay a large amount of money for our tickets during the peak times but we get crap trains. The trains in the non peak time are usually better serviced with air con etc.

I feel I speak for the majority when I say we pay high ticket prices as it is for a service that doesn't work to its full potential.

Its needs to be shown that were spending our hard earned cash on a system that works and is reliable.

Most of the population uses the trains so something needs to be done as majority are city workers like my self that would like to get to and from work easier, quicker and be comfortable!

Regards

Lana