

Dear Railcorp,

You may recall that the State Buses were trialling GPS on their buses, and at the bus stop would be an electronic screen, with the estimated time of arrival, and the time table time they were trying to achieve. Should you both get together, and place GPS on your trains. We could access this information via the bus stops that link to train stations (by touch screen or whatever) and offer it on the web as well, so we can check from our desks at work before we go home, or from our mobile phone that has WAP technology and check it there too.

What we really need to know, is when the train (or bus) will actually be there, not supposed to be. Time Tables are just goals to aim for, and fiction unless they come true. So please help us manage OUR ALREADY busy lives, by managing our expectations.

You know, we really don't care if we have to wait, if we are only told about a delay (life happens when you're busy making plans as they say) and it may give us time to make a call say we're running late, or whatever. It would just be a matter of common courtesy keeping us in the loop.

So as a matter of common courtesy, please give us access to REAL TIME information of where the trains (and buses) are.

If I can also mention that, as a normal income earner (not highly paid), I am currently paying \$32- per week which equates to 6.4% of my wages on travel. Which I understand is subsidised by the government (ie the fees would be higher if the government didn't put so much money in). Well if they are supposed to subsidise our travel from the HARD earned tax we've given them.

Why increase the fees? It's not like you have investors (shareholders) to please, you have the tax payer and consumer to please. (And we are one in the same thing most times) Please do not increase fares - considering that I can have to wait up to 20 minutes peak hours to catch a train from Town Hall to Bondi Junction to get home, is ridiculous (if i miss the 5.04pm (or close to that time) train, its sometimes up to half an hour to wait (cos of delays elsewhere).

Thanks for taking my thoughts into account as you make your decision.

Regards

Fiona Hilton