

**George Zabeth**  
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### City Rail Fares increase

I live at Emu Plains and commute daily to the city; I work for the State Government and contribute a vital service to the people of NSW and the community at large

I find the claim by city rail for a pay increase a joke and an unwarranted claim.

If my service to the Public can deteriorate and become unreliable to such an extent I will get a nasty wakeup call by the Management in my Department let alone a pay rise.

-There are less city link trains on my line ( the Blue Mountains) in peak hours with so many new trained train drivers I am at loss as to why.

-The new time table (September 2005 is a farce and a joke beyond belief, less and smaller trains.

-There are unexplained frequent delays (commuters are always left in the dark) no announcements therefore no communications.

-There are smaller train packed with people it so very uncomfortable.

-A lot more cancellations, a lot more breakdowns due to mechanical faults.( last breakdown was at Westmead, I had to wait for three city bound trains so I can get a stand space all the way to the City).

-Rude and unfriendly city rail Staff and ignorant of what to say when a cancelled, delayed or a service that disappeared off the monitor is in progress, only because they are not briefed or updated.

-The tourism industry is suffering as tourists can not find seats on the Blue Mountains service for them selves or their luggage

-This places the public under a lot of stress, inconvenience and does not warrant a pay increase.

-The comparison to other rail systems in the world does not concern me, I live in NSW. Not Europe or Asia.

I have contacted my State labour member MP for Penrith in November last year 2005; her reply was guess what (I am looking into it).

To sum up you may still pass the increase but I will have my say in the next State election 2007.

Thank you

George Zabeth

Emu Plains