

"John Emmi"

Hi,

I recently read that RailCorp has submitted proposed fare increases to IPART.

I commute via CityRail services on the East Hills line to the city Monday to Friday each week. I use Riverwood station.

While services have improved a bit since the new timetable, the last month has seen service levels decrease. Trains seem to be running on time around 60-70% currently for the 10 services I catch each week. So on average 3-4 services each week have me arriving late to my destination by more than 5 mins. I believe the East Hills line is the worst performing line on the City Rail from an article I read somewhere.

On Tuesday 28/2/06 for example, I caught the train from St. James to Riverwood. This was the 5:26pm service. It's supposed to arrive at Riverwood at 5:57pm. It actually arrived at Riverwood at 6:10pm. Plus it was overcrowded as I think the previous service was cancelled. Plus it was overcrowded.

I might start logging my experiences for the next few weeks and submit this to you.

Thanks for your cooperation in this manner.

Cheers,
John Emmi