

I wish to raise my objection to the proposed CityRail fare increase.

Specific instances

Tuesday 28th February 2006.

Train from Milsons point (3-31pm) to Wyong.

Delayed at St Leonards for in excess of 25 mins.

Announcements on PA system did not work.

Information being provided by other passengers was hearsay.

After 25 mins I alighted from the train and found other means to continue my journey.

2 weeks earlier travelling on the train from Milsons point (4-54pm) to Wyong
Train entirely missed the stop at Turramurra.

Delayed 10 mins stopped just past platform.

Train then reversed part way back to Turramurra, approximately 50 Metres.

Driver then announced he is prohibited from reversing, an action he had just completed. Train doors remained locked and continued past Turramurra. It is clearly a breach of CityRail's own guidelines and may have endangered the safety of Cityrail customers.

General problems

PA systems rarely provide audible announcements of information.

Trains are overcrowded under new timetable.

Performance targets for on time running set by CityRail have not been met.

Yours sincerely

Kevin Truskett