

**Kirk Bendall 2**  
01/04/2006

The Chairman,  
2006 Rail Fares Inquiry  
IPART

ZONAL FARES

Dear Sir,

Please see some points forwarded for IPART's consideration. These are my personal opinions, developed from 25 years commuting in Sydney, and occasional use of other public transport systems and technologies in both hemispheres.

I refer to the Ministry of Transport submission stating they are unable to do go beyond current Travelpass zones. This is despite recent extension of Travel Pass coverage with STA replacing Harris Park Transport as the operator on several routes, include cross-regional routes into Parramatta.

The positive results from the fully integrated, technology- and operator-independent zonal fare system operating in South-East Queensland, including NSW's Tweed area, cannot be ignored.

As calls for such options have been made for a number of years I regard this issue as a test of "Customer focus" for the regulatory process and for operators.

MoT does not have to design zones itself, it can base them on its own contract regions OR require each Contract Regions' next Service Review have a multi-operator pass type ticket.

I submit that IPART require detailed report on progress towards zonal fare pass be put before it for the 2007 Inquiry, with the expectation IPART will include such zonal fares in its future Fare Determinations.

Yours sincerely,

Kirk Bendall