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CityRail and Travel Pass Submissions

I note your ad in the press of 1/3/6 calling for submissions.

I could not find the RailCorp proposal online as suggested, however, I would make the following comments:

1. over the past month trains have been late, crowded and dirty
2. the roads have been loaded with traffic
3. air pollution remains a concern
4. I have an annual ticket but the true financial savings are not so fantastic once you take out annual leave, public holidays, etc. it is more of a convenience - ie., do not have to stand in ticket queue than a way to save money. but I do not mind paying for an annual in the blind hope that people will treat public transport with the required respect and priority to Get People Off the Roads going into the city and to Reduce Car Pollution.

In view of the above, how can anyone justify increasing public transport fares which will only have the impact of putting more people off using public transport which will only worsen the situation regarding points 2 and 3. And considering the poor state of train service over the past few years, how can anyone justify an increase.

Just this week I had the following experiences on City Rail:

1. overcrowded at second city stop, people of all ages and some with disabilities were forced to stand from Town Hall to Sutherland on a Port Kembla service.
2. air-conditioning that did not work making the carriage like a greenhouse
3. air-conditioning that worked too well making the carriage like a meat cooler
4. dirty carriage with debris left under seats and a white substance over the seat and floor
5. I gave up on the 131 feedback line because City Rail seems to have made it so robotic that you are on hold for ages (perhaps in an attempt to make it hard for people to provide feedback. Rather than make it harder, City Rail should make it easier eg., promote an SMS feedback number that has no other 'press x now press y now etc etc.