

Neil Patchett 2
29/03/2006

RE: Cityrail Fare Review

Can i add -

this week my trains have been: late (45min); overcrowded (had to sit on a step from Town Hall to Sutherland); dirty (got chewing gum stuck on my suit pants) and hot (air conditioning like a greenhouse).

I do not mind paying for the service but a fare hike at this stage of the game seems impossible to justify on customer service grounds, clean air grounds, transport grounds, relieving road congestion grounds, business grounds (getting people to work on time) and also considering the major achievement claimed by City Rail is 'reliability' which has been achieved by slowing down trains and having fewer of them!

Neil