

**Peter Kapsalos**

29/03/2006

CITYRAIL - A DISGRACE !!!

Good morning,

I would like to share my view on the current state of Cityrail in Sydney.

Seven years ago I moved from Perth WA, to Sydney. In the past 7 years, I have seen the rail system here go from BAD to WORSE. I have also seen I think 3 price increases in fares. I cannot understand the logic of HIGHER FARES for BAD, WORSE OR NO SERVICE at all by Cityrail. This is a joke...what and how are they thinking, and how do they justify these price hikes.

One thing Cityrail should guarantee to the Sydney public, is that their trains will NEVER be on time.

I live in Canterbury, and commute daily to Central. My trains are always between 10-15 min's late running, or sometimes do not bother showing up at all, and the public does not know this until it is too late. No wonder Cityrail staff hide their heads down in shame and embarrassment.

The best performance ever by Cityrail was only during the 2 week period of the Sydney 2000 Olympic Games. Where is the logic? We have up to an extra 1 million visitors to Sydney for the Games, and the trains are all on time.

As Pauline Hanson once said..."PLEASE EXPLAIN". Make the Sydney public understand the justification of train fare increases, when we have 99.9% trains either running late, not showing or cancelled, or made to run slower to show they are on time!!!

Thanks

Peter.