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Comments regarding cityrail fare increases

Hi there,

I use the train to travel to work and back 5 days a week. Tempe to North Sydney. Fortunately these are only 2 short trips as the luxury of getting a seat is something that doesn't happen very often.

Getting on the train at town hall can be an interesting exercise in futility when 40 people try and cram into a space where 20 people can fit and air conditioning is a luxury that is much appreciated on the odd occasion I am fortunate enough to get an aircon train.

In short the service stinks (literally on the unaircon trains) and that's on a good day.

Then there are the days like Wednesday 15th March where my 2 x 12 minute train rides turned into a 1 hour 25 minute nightmare not to mention the near mob scene at Central when the train finally turned up and it was every man for himself when hundreds of people tried to cram on the train in case the next train was delayed by another 25 minutes like the previous one...

I'd be more than happy to pay a little more for my ticket if it could guarantee me an aircon'd train that arrived on time and a seat -

however I realise the likelihood of this happening is zilch so until the cityrail network is sorted and the older trains ditched or upgraded to aircon, consider this my protest at price rises.

Regards

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Rachel Roberts