

Reaz Islam
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Do not support fare increase

Good afternoon,

I have been using city rail services for last four years and the services are the worst for any other time. We have got a fare raise two years ago then why is it now again. CityRail can tell that cost are increasing but at the same time so are commuters so they are getting more money for same kind of services.

Yesteray when I was going to city the train of 06.20AM was late by 10 minutes but no body cared to all the people waiting for the train and when I was coming back my express train 4.44 PM from Central to Liverpool was cancelled and we were informed about that not before 4.50PM.

Today when I was coming back the due time for 4.53PM train went forward minutes after minutes and at last we have boarded the train at 05.12PM. But the funny thing is we haven't got any messages from city rail staff, seems like everything was running smoothly, which was not at all.

The situation is worse specially late at night where sometimes we have to wait for train even 20 to 30 minutes. What is the reason which we are not informed. We can listen all of those causes like too hot, too cold, wet weather may be they can atleast inform us something like " THE NEXT TRAIN TO LIVERPOOL WILL BE DELAYED BY APPROXIMATELY 20 TO 30 MINUTES AS GHOSTS BLOCKED THE TRAIN LINE. CITY RAIL APPLOGIZES FOR ANY INCONVENIENCE CAUSED". At least we can say something was wrong.

Can any one teel me why

1. Transit officers check tickets at Campsie station, wheres we were already checked by their colleagues on our way from Central.
2. Why it is said that the train are on time when it is already 3-5 minutes late, if it is ok then why we don't get this kind of concession in other phases of life.
3. Why should people pay more who make their journey after 9 AM as that time of the day their are less train,less car,more people and imagine if the temparture is high during summer.

I don't support CityRails's proposal for fare increase. We haven't got any improvements on our services which we are promised for years after years. First improve the services and qualities then I can support the idea.

Thank You