

Richard Langford 2
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Proposed rail fare increases

To Whom it may concern,

Further to my previous e-mail.

The "new" timetable introduced by CityRail has increased travel times by at least 20 minutes per trip for me from the old one. However, if there is a late running service, the trip time is increases by double (40 minutes).

The idea that increasing the 3 minutes lee time to 5 minutes before a service is late is laughable, if it was anywhere else in the world passengers would be "up in arms".

This is not to say that CityRail passengers are not disgrunted by this increase!

Perhaps, if CityRail measured their on time performance strictly to the Times in their timetable booklets WITHOUT any lee time before a service is late. Then once CityRail achieved at least 85% or better for on time running, an increase in fares MAY be appropriate then.

Richard Langford