

"Rob & Petra Kemmis"

To Whom It May Concern,

I am writing on behalf of my poor husband who catches the train from Minto to the City everyday. I can't believe you want to increase the fares, once you fix the system then maybe you could think about it. Firstly I don't understand why the Transport Minister compares us to London, we don't live there we live and catch the trains in Sydney!!!! Secondly, of course on time running is better, you have changed the timetable and made the trips longer, what used to take 55 mins now takes now takes 65-70 mins, and the definition of "On Time Running" has also been changed to suit your "better" outcome.

On 22 Feb 2006 the 7:18 from Minto via Easthills cancelled. The 7:23 via Blacktown cancelled. Lack of clear announcements. Late for work.

On 28 Feb 2006 the 6:06 Wynyard to Minto cancelled, the 6:21 made an ALL stations train, very crowded.

Ill passenger at Petersham causes massive delays throughout entire system.

I would also like to know why nearly all Campbelltown trains are forced to travel though the airport, no body gets on or off it just makes the trip longer.

My husband also tells me that there is a general lack of CLEAR announcements across the network.

That's all for now. Will keep you updated on next weeks travel.

Your Sincerely

Petra Kemmis