

Dear Ipart

Before complaining about City rail's proposed fare increase, I thought it best be informed. I have read the Fare Review Submission and have the following comments:

Section 1:

1.3.1 The reason for most rail commuters being 'white collar' is that they are 5-day 9-5ers. Many 'blue collar' workers are shift workers. For them, rail is a poor option. Miss your train (or have it cancelled) and you wait for a good hour or more for the next one. For the sake of convenience they will drive even though they would prefer to use public transport.

1.4 It is interesting that after 3 years of stagnation you predict growth with a fare increase. Many people (especially those in outer metro areas) drive to railway stations. It might not take much for them to give up completely on rail and just take the car.

1.4.1 Inner city incomes may have increased but for suburban and outer urban people this is definitely not the case.

Section 2:

The bottom line is that I don't care how polite your staff are. I just need to get to and from work quickly and reliably.

In summary, City Rail are premature with the self congratulations and at this time a fare increase is not justified. I urge you to reconsider.

Regards

Stephen Mason