

As you are presently reviewing RailCorp's submission I wish to comment as follows re the North Shore Line & the Northern Line:

Prior to the inception of the amended Timetables the trains were overcrowded & continually running late. Now they take longer to complete a journey, they are less frequent, still very overcrowded & either non air-conditioned or where they are air-conditioned the temperature is set so low that passengers freeze going to work in the morning.
Overall I see no improvement to the services, in fact I consider that they are worse.

From Hornsby to the City in the morning, there are 2 trains that I can catch:

The 7.11 am (which is an all stops) & usually I can get a seat without too much trouble.

The 7.23 am which comes from the Central Coast & is packed by the time it arrives at Hornsby. It is a mad scramble to try & get one of the odd seats that are available, or I have to stand until at least Chatswood or St Leonards.

This is most unsatisfactory & if anything RailCorp should be reducing fares (for the inconvenience caused), not increasing fares.

Also many trains leaving from Hornsby have their stops changed - the train is an all stops, but because it is running late, RailCorp then change to limited stops. This means that many passengers have to wait for the later train or even one after that. (ie 7.11 am is an all stops, if this changes to limited stops, then the passengers cannot catch the 7.23 am as this is a limited stops train, so they have to wait for the next one.) Result they are late for work & frustrated.

In many instances the Rail Staff do not advise the changes until the train actually arrives. A distinct lack of communication.

In the late afternoon/evenings I catch the train from Wynyard. Many times if the Hornsby train is late/cancelled etc then I have to wait whilst at least 3 trains come, but they are all going to North Sydney or Lindfield or Gordon. Which are no use to myself as need to travel to Hornsby. All of the trains to North Sydney/Lindfield/Gordon then return to the City & for destinations beyond - mostly the East Hills & Western Lines (where the present State Government hold the electoral seats).

I trust that when considering RailCorp's submission that you take into account my comments.

If you wish to place my email on your website, or contact me, then please do so.

Regards,

A J (Tony) Panos