

To whom it may concern:

The mismanagement of Transport in NSW is appalling in general and begs the question "what is Watkins actually doing with his time?" . Specifically, City Rail reliability is worse than that of British Rail of the 80's and 90's. Thousands of highly disgruntled users cannot be wrong!

Trains are late, if they turn up at all, overcrowded, overheated and a factory for the transmission of flu and other bugs thus contributing to decrease in productivity. In light of recent events and media coverage it is clear that maintenance is significant issue and commuters put their lives at risk getting on trains. How can City Rail and the Government of NSW justify fare increases with such appalling service levels?

I want to use public transport from the North Shore into the city but it is actually faster for me to drive in, including the daily headaches of traffic on the freeway, the approach to the Bridge and on CBD streets. I would rather not contribute to greenhouse gas emissions, pay for tolls and exorbitant daily parking - but I need to be able to be at my desk on time and I need to be able to get home on time as well. When City Rail can provide real guarantees of safety and quality of service then I will be happy to use it.

Money should be invested in improving the rail infrastructure and light rail across the entire city. Perhaps an express rail tunnel under the harbour and to areas of the north shore not currently catered to by a train line would be an interesting concept to consider.
Regards