

Hi

Flowing are my comments why the City Rail Fare increase in not reasonable:

- 1) Poor services and crowed trains
- 2) As a traveler from Blacktown to City I never had an opportunity to get a seat to and fro of my journey
- 3) Rather than increasing the Fare the City rail should launch a serious and vigorous programme to cut their expenditure for Ex:
 - a) To delete corruption (refer to the recent article on MX regarding how an Air Conditioning maintenance Engineer looking after the City rail property misappropriated thousands of dollars. This is only one inciden that came up and we don't know still how many are hiding.
 - b) Cut unnecessary printing cost since many of the handouts goes into the bin on the same day
- 4) Why should I pay more money for my ticket when the City Rail can't stop spending money to fix Graffiti on the trains. Look at the trains coming from Liverpool and bankstown side to the city. This is very bad when tourists see them at the Circular Quay station. Look at the damage done every day to the windows and seats. Do you think City Rail can fix this problem even you give them more money.
- 5) How many millions we spend to install and maintain the CCTV when City Rail can't bring the culprits to justice.

Suggestions:

- 1) Like Bus pass bring in 'Journey 10 Pass' with no increase in the fare so most of the people who wants to travel only 10 times from Monday to Friday can use this Pass.
- 2) Increase the Fare who want to buy the current Weekly/Monthly Pass which allows them to use unlimited travels including week ends.
- 3) Introduce FIRST Class and Business Class carriages with a snack carriage attached to it. This will make lot of highly paid executives to use City Rail rather than driving to work. This will surely bring in lot of Revenues to City Rail and thus avoiding to increase other fares.
- 4) All those below 18 years old and not accompanying by Parents and school students MUST USE ONLY coaches coloured with say Yellow or brown colours. so that they can't vandalise other coaches. Students mostly don't want seats since they run around the coaches. So provide less seats and more rooms.
- 5) Though I am going to pay more in the near future still I am not going to get a seat to sit. Why can't City Rail introduce as a trail run some coaches without any seats ie only standing. These coaches must have a special colour. I am sure lot of people would like to travel on a standing coach rather than paying an increased fare. Those who want seat let them pay more.
Also, standing coaches can accomodate more people.
- 6) Also there is no reason to increase when travellers are suffering without proper heating in the train and in the paltforms at stations.
How many old people and ladies suffer in the winter while waiting for the delayed trains. Every platform Must have heat radiant lights with clear marking on the floors and so those who want to warm them up until the train come can go and wait there. (Ex: Look at the MLC Cntre open Food Court at Martin Place. They really care for the customers)/
This won't cost much.
- 7) Also a separate coaches with special colour is required so that all those who don't want annoying Mobile Phone conversation can use this coach (Communications jammed so that Mobile phone can't use in these coaches).

Regards,
Chandran