

To whom it may concern

Nice one CityRail, asking to pay more for service that's dated back 30 years. CityRail management – Fat cats - need a reality check, so get out there during peak periods & experience what we go through.

I say NO to fare increase because

- haven't seen any changes in performance & service since the last fare increase
- Services were cut back after last timetable change & CityRail is still struggling to perform with reduced services
- Trains are over crowded during peak periods
- Western line seems to get the non ac trains during summer when the temperature hits high 30's. Maybe because it's a labor safe seat corridor!
- Trains on western line hardly ever seem to run on time
- haven't seen CityRail CEO smile on camera!

CityRail think they are doing a good job every time an announcement is made that a service is running late or even cancelled. I mean what the ..?

What is CityRail going to do with more money, spend it on newsletters? What is the purpose of having a website if they are going to hand out newsletters every few months? Or maybe they need more money to pay for employee cabcharges for a ride back home. Or maybe to pay consultants another \$250 000 to tell them that CityRail performance really does suck !

And finally, just incase anyone has missed the CityRail slogan, here it is again ***"CityRail apologizes for any inconvenience caused"***