

Dear Sir/Madam,

I am a regular patron for City Rail communiting from Western Sydney to City.

The price increase request by City Rail is not justifiable. What have been done so far are all window dressing. Number of cars have been cut down. The frequency has been reduced. Train is always overcrowded during peak hours.

Having running on time and disregard other performance measurements do not justify for price increase. City rail should aim to achieve efficiency and restore the service level to 4 years ago.

Regards,

Supriadi