

Hello

I would like to provide my comments to the proposal by RailCorp to increase their rail fares. My comments are based on my personal experiences as I travel by train from Gordon to the City and return each day.

I most vehemently disagree with any attempt by RailCorp to increase the rail fares. I am disgusted that recently (with the introduction of the "new" timetables) the trains now run so slowly and spend a long time at some platforms (eg one or two minutes) not to allow persons to alight, but merely to ensure that the trains don't exceed the (new, slower) timetable. I am disgusted that recently quite a large number of rail services have been permanently deleted. The effect of this is that one must wait longer on stations for trains, and when they arrive they are so overcrowded! The facts are that I am forced to stand almost every day to and from Gordon and the City. Surely this level of overcrowding must be evident to RailCorp. If RailCorp placed more emphasis on servicing their customers (rather than gouging money through fares) they would re-implement the previous timetables!

I would also like to mention the recent unreliability and breakdowns of the trains.

Given that the level of service by RailCorp has DECREASED I am at a total loss of RailCorp's arrogance in their proposal to charge Rail customers more!

The level of service provided by RailCorp is measured by:

1. Less train services than previously
2. Slower train services than previously
3. More crowded trains than previously
4. Recent train breakdowns and cancelled services

I am seriously thinking of travelling by alternative means of transport, and any fare increase would act to force my hand.

I hope my comments have been of some help.

Tim Jensen