

28 October 2008

**Subject:** Train Fare Increase

The Review by Ipart appears to give the impression that there is really no concern about providing an improved service – ie: getting people from A to B. It also appears from reading the report that much of the increased revenue from fare rises will go to collating statistics, monitoring and evaluating rather than actually improving the service. Overall the review reads not so much providing the service it needs to instead it comes across as how to make money !!

Where has all the Taxpayer's money gone??? Certainly not on our joke of a train system. Millions lost on all sorts of ventures that have not been designed and built to expected standards and so I am forced to travel in the filthy run down trains and endure uncomfortable overheated/freezing conditions in carriages that are overcrowded and smell revolting.

Cityrail forget the increase – lift your game!! The quality and standard of service is not on par with many other systems world wide. So, Tourists don't come 'down under' to Sydney and travel on our train system that we are all absolutely unequivocally ashamed of. It belies what a beautiful city we live in.

Totally disgruntled.

**B A Wearne**