

4 October 2008

Subject: Regarding "Improving CityRail's accountability and incentives through stronger governance arrangement - Draft Report - October 2008":

Regarding "Improving CityRail's accountability and incentives through stronger governance arrangement - Draft Report - October 2008":

(1) Please explain why IPART people think it is necessary to invent new terms such as "purchaser provider model" for something that should always have been done. Looks like a bureaucracy wasting time by renaming old activities. Of course the purchaser should specify the quality and quantity of services.

(2) It looks like IPART is suggesting that RailCorp should further externalise its responsibilities. It is expensive and inefficient to get the private sector to provide a "passenger rail service". It would be more efficient for RailCorp to take responsibility for the service because it is in a position to get feedback from customers. The culture of externalising responsibilities will ultimately lead to a more expensive service.

George Carrard