

19 October 2008

To Whom It May Concern:

My name is Julie Heanes and I wish to lodge my complaint about the proposed fare increase to the train fares.

I do not believe that it is fair to charge me more to have to catch a train home that I have to stand up on practically the whole way home. I suggest a study of the East Hills and Airport line is done to see just how many people have to stand into or home from the city each day. I would not be protesting against a fare increase if there was a seat for at least 99% of commuters but this is not the case on my train line.

I have recently read that IPART somehow come up with the figure of \$97,7917 as the average house hold income, I am unaware of how you would possibly come up with this figure and believe it is grossly overstated and suggest you recheck your figures. It definitely does not take into consideration single income workers.

I thank you for your time in perusing my submission, and I hope that you take my comments into consideration.

Regards,

Julie Heanes