

21 October 2008

Subject: Train Ticket Increases

I am writing in response to your report that claims the average commuter has a household income of \$97,917.

Who did you interview to get this figure? The people in blue -ribbon areas?

You certainly didn't interview myself, my wife, my friends or my work colleagues - most who use City Rail daily. Our incomes are certainly nowhere near this figure.

I live in Gosford and work in Sydney. This is not by choice but rather a necessity to survive economically due to the rent prices in Sydney. Your price increase will make it so much harder to keep ahead financially.

I also can't see how you can justify increasing the cost of a service that regularly fails to deliver an efficient service. Since moving to Gosford in July of this year nearly every week I have had to face a train delay (of more than 10 minutes), a train being cancelled and trains being overcrowded.

Please reconsider your decision to increase the costs of train tickets.

Regards

Mike Wettig