

16 October 2008

I wish to protest about the proposed four year 25% increase for the following reasons:

1. There have been no major improvements in facilities provided. The train system has been let to run down for decades with hardly any improvements being made.
2. I feel like I am being made to pay a penalty for the wrongdoers existing in the corporation who have committed fraud and stolen millions of money (which should have gone to improving and maintaining the system) through their scurrilous "jobs for friends" over the last decade or so (and who will no doubt not pay any of it back). The money they stole was public money to be used for the rail system. Now we are being asked to pay more when we have already paid more. The public cannot be penalised.
3. The trains are still running late.
4. There are constant delays forcing me to spend double the amount of time to get to or from work.
5. Railcorp cancels trains late at night without notifying the public and leaves innocent travellers stranded on stations late at night with no protection and no way of getting home. This recently happened to my husband.
6. There is still Tcard in operation. I am forced to queue up every time I wish to travel and face the all too often occurrence of no staff to sell tickets, or vending machines not working, before I can purchase a ticket, and on top of that I miss a train and have to wait another 20 or more minutes to get the next train.
7. The trains are still dirty.
8. The trains are still non-air conditioned.
9. Just because there have been improvements in staff at stations does not justify a price increase. Staff in any organisation should be professional and treat their customers courteously. Why should the public have to pay more just because the staff on the train system have finally been made to treat us the way they should?