

18 October 2008

**Subject:** Increase in fares.

I don't know where to start, when a company offers a service and wants to increase the price of the service it is expected the service will improve or at least they are getting what there meant to.

There has been several increases already each time with promises of better service, have we got this - no. Instead we get reason after reason why they cant give it to us.

I catch a train from St Marys early morning to the city and 4pm the way home. My trains are rarely air conditioned which means in winter it is so cold on the train i can see my breath. In summer on the way home it is so hot you feel like your going to pass out, if people are sitting next to you, you stick to them. With this standard of travel why should we pay more.

It is disgusting that IPART's reasoning is that the average household income is \$97,917 so they can afford it. I do not have that money coming in and with a 6 month old baby and another on the way, the comment of they can afford it is a joke.

How about IPART start catching the trains at different times so they can make there decision knowing what there talking about for once.

MX news paper stated that only 11 submissions have been sent in, the reason for this is because just like the government, how the people feel that are affected doesn't matter to IPART no matter how much they say it does.

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